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GENERAL PROFILING (Pty) Ltd

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115 Industrial Road, Amalgam, Johannesburg, South Africa P.O. Box 471 Crown Mines, 2025

Date:.....

CUSTOMER:..... FAX NO:.....

FOR ATTENTION:.....

Dear Sir / Madam

SUBJECT: ORDERS WITH FREE ISSUE MATERIAL

We record that you regularly forward us orders to process items on your behalf, and in addition you supply us with the necessary material therefore (free issue material). The processing of your material will be done to the best of our ability and under controlled conditions, and we will take all the necessary precautions to ensure that we deliver to you sound and good quality items which will conform to your requirements, drawings, samples etc. This undertaking, however, is subject to your free issue being totally free of defect and undamaged and also of the correct thickness, grade and surface quality at the time of receipt thereof.

Notwithstanding the foregoing, we cannot be held responsible for any processed item which you might regard as non-conforming or of poor quality. In this event we will not be liable for any claim of whatsoever nature, damages or the like brought or instituted against our company and arising out of this order, and for any additional free issue material subsequently utilized to correct any non-conformity. The additional free issue material must be delivered to us by you at your sole cost and expense.

As far as off-cuts are concerned we will endeavour to ensure that same are returned to you on completion of the job if we are specifically requested to do so. The skeletons will be disposed of by us.

Please sign this letter below in confirmation of the above terms, and return same to us by fax at your earliest convenience.

We thank you for your continued support

Yours faithfully,

GENERAL PROFILING (PTY) LTD.

Conditions abovementioned acknowledged, confirmed and accepted.

SIGNATURE:.....